**Complaint Form**

**Online store www.ve-shoes.sk**

Vission, s.r.o., 82109 Bratislava-Ružinov, Plynárenská 3A, Slovak Republic

**The customer**

Name and surname:

Address:

Telephone:

E-mail address:

**Type of Goods**

Order number:

Date of purchase:

Price:

Description of defect: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I propose that my complaint will be processed in the following way (check the required one):

□Exchange of goods

□Repair of goods

□Refund

□Discount from the purchase price

□Other..............................................................................

**In the event that the claim will be settled with a refund and if you wish to send the money to the bank account, state its number:**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: ............................................

Customer signature: ............................................